

# Case Study

CONSULTING RESILIENCY360°

## PARTNER PROFILE

### ORGANIZATION

One of the world's leading medical and claims administration firms

### ORGANIZATION SIZE

Over \$2 billion in revenues and more than 20,000 employees worldwide

### GEOGRAPHIC SCOPE

Operations in over 40 countries



INSURANCE



ADVISORY



EDUCATION

## BACKGROUND

As the client manages a high level of sensitive information, they wanted to ensure that their risk management strategy as well as cybersecurity framework was as resilient as possible. Given the limited internal resources and internal subject matter expertise available, they needed to look at outside experts to assist in this process, to ensure board-level readiness on cyber risk oversight and enterprise-wide resilience.

## SOLUTION

Risk Cooperative was engaged to provide advisory services and risk management expertise for the client. Under this engagement, Risk Cooperative worked closely with the organization's risk management team to conduct an in-depth assessment of the firm's exposures and risk prioritization. Once the analysis was done, a strategic plan was developed to help ensure the organization had the appropriate emergency response plans developed and tested. Under this phase of the engagement Risk Cooperative developed emergency response plans for the firm's corporate crisis response, cyber-attacks, and other such emergencies involving the firm's assets and operations. As part of Risk Cooperative's multi-faceted approach, it also provided training for the organization's top-level executives, including quarterly briefings and table top exercises.



Risk Cooperative is a minority-owned strategy, risk, and insurance advisory firm, providing institutions with customized risk transfer and insurance solutions in partnership with leading insurance companies and value adding partners. We approach risk with integrated insurance, advisory and educational capabilities, helping organizations address risk, readiness and resilience through our consultative engagement model, Resiliency 360°. Risk Cooperative is licensed in all 50 states, D.C., and Puerto Rico.

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